

During these chaotic times, we want to let our valued customers know we are here for your repairs as well as roof replacement and we are open and operating under the State & CDC guidelines.

As we learn more about COVID-19, Vanguard continues to emphasize that the health and safety of our employees, customers, and communities is our most critical concern. We will continue to provide updates to make you aware of our protocols and help you serve your customers and operate your business.

In response to the current situation, we've implemented our business continuity plan — which examines all areas of business operations and at every job site — and have taken actions to ensure continued service to our customers. If necessary, we can have the operations and office staff work remotely, and we can also offer video conferencing, with you our customers, to avoid person to person contact if requested. Rest assured; we are prepared to serve you.

According to OSHA, the **Construction Industry (Roofing) is classed as Lower Exposure Risk (Caution).**

- Lower exposure risk (caution) jobs are those that do not require contact with people known to be or suspected of being, infected with COVID-19 nor frequent close contact with (i.e., within 6 feet of) the general public. Workers in this category have minimal occupational contact with the public and other coworkers.

What is Vanguard Doing

- We are following the CDC and Prevention guidelines for businesses and employers.
 - Promoting frequent and thorough (20 seconds +) hand washing
 - Encouraging or mandating employees to stay home if they are concerned, have just one symptom and/or are sick
 - Encouraging respiratory etiquette, including covering coughs and sneezes with your sleeve or a tissue
 - Discouraging employees from sharing work tools and providing dedicated tools whenever possible
 - Access the roof with ladders wherever possible

- When requested portable toilets can be added to any scope of work
- We are monitoring health communications about the COVID-19 recommendations and ensure that workers have access to that information

The Coronavirus outbreak has created a very fluid environment that we will continue to monitor and adapt to. As we take the necessary steps to keep our communities safe, we thank all of the Vanguard “Family / Our valued customers” for their support and commitment to safety.

We hope everyone remains safe as we work together towards a brighter future.